GENERAL RULES AND REGULATIONS E SHOP – SAFI

FOREWORD

You are using online sales service from SAFI SALONS SAFI SALONS FRANÇAIS ET INTERNATIONAUX, French société anonyme governed by an executive board and a supervisory board with capital of 518.080 € located at 6-8 rue Chaptal 75009 Paris, registered at the Paris Commercial Registry under number 388 424 129 (hereafter referred to as the « Company ») configured by our service provider, LENI.

The present Terms and Conditions of Sale are applicable to any order, placed online by a user (hereinafter referred to as the "Client"), from the websites <u>www.maison-objet.fr</u> and <u>www.maison-objet.com</u> (hereinafter referred to as the "Websites") involving the products and services proposed by the Company. These general terms and conditions of sale may be modified at any time by the Company. The Client will be informed of any modification to these general terms and conditions of sale and any documents referred to herein, when using the Websites for the first time after such modification.

The Company has established a framework for the sanitary measures that will be implemented at the fair. You will be subject to these rules applicable to ensure the safety of the public. The health protocol is subject to change, depending on the guidelines provided by governmental health authorities.

We remind you that a valid "health pass" is required to enter trade fairs and exhibition.

Access to Maison&Objet will be mandatory with a health pass, or on presentation:

- A proof of a negative RT-PCR or antigenic test, less than 48 hours,
- A Covid-19 recovery certificate, minimum of 2 weeks old and less than 6 months,
- A vaccination certificate (Pfizer-BioNTech, Moderna, AstraZeneca, Johnson&Johnson).

ARTICLE 1 – ORDERING PROCEDURES

The booking of Items takes place in real time on the Websites, by following the steps indicated during this process.

The « My summary » page allows the Client to verify their order before final validation.

The Client has the option on the « My summary » page to modify or cancel their order by clicking on « back ».

When placing an order and before its final validation, the Client expressly acknowledges that he has read these general terms and conditions and unreservedly accepts them. The final validation of the order by the Client is tantamount to unrestricted and unconditional acceptance of these General Terms and Conditions.

The order will only be considered final, and, therefore, SAFI will only accept responsibility for it, once online payment is made. The payment will generate the sending out of a link to tickets and Items ordered to the e-mail address provided by the Client during the order process.

The Company will systematically confirm the client's order by electronic mail.

ARTICLE 2 – ITEMS

It is expressly specified that the articles sold on the Websites: tickets and exhibition publications (hereinafter referred to as the "Articles") – are reserved for professionals.

ARTICLE 3 – PRICES

Prices of Articles are expressed in euros excluding tax and will be subject to value added tax at the current rate in pursuance of the laws and regulations.

ARTICLE 4 – PAYMENT

4.1 Articles are payable on ordering

All orders, regardless of their origin, are payable in euros

4.2 Articles must obligatorily be paid online with a credit card.

Cards belonging to the Visa and Eurocard / Mastercard / American Express networks are accepted for payment of an order. The total amount of the order will be debited from the credit card as soon as the order has been placed. It is specified that debiting a credit card is independent of the effective printing of tickets or collection of the other Articles.

4.3 Unless proved otherwise, data recorded by the Company constitutes proof of all the transactions carried out between the company and its clients.

The data recorded by the payment system constitutes proof of the financial transactions.

ARTICLE 5 – PERSONAL DATA

The personal data provided collected as part of the order is collected for legitimate purposes and saved in a digital file by SAFI (8 rue Chaptal 75009 Paris). It is necessary for the provision of a ticket, which also allows you to identify yourself directly with exhibitors and participants who have ticket readers. It is also necessary for the provision of other Articles. They may be used in accordance with the SAFI privacy policy, which can be accessed on the fair's website.

Personal data that is required is indicated as such during the Order process. Without this data, SAFI cannot fulfill the Client's request.

This personal information is saved as long as is required for us to provide you with the Service requested and fulfill your requests.

When you visit the fair, if you allow some exhibitors to scan your ticket, they will collect your personal data and will be responsible for its processing and may contact you directly for marketing purposes.

When you register for the show, you may also receive offers specific to your areas of interest.

In accordance with the European Regulation on personal data protection (UE)2016/679 – GDPR and other data protection laws, you are entitled to access, make corrections to, object, delete and rectify data related to you, rights which you may exercise by contacting SAFI at the following e-mail address: exercervosdroits@safisalons.fr

ARTICLE 6 – ORDER CONFIRMATION

It is recalled that the Company will systematically confirm the order of each Client by electronic mail.

In case of non-confirmation e-mail, please inform the Company by e-mail at <u>visit@safisalons.fr</u> or by post to SAFISALONS – Marketing Department - 8 rue Chaptal CS 50028 75442 Paris cedex 09 France

ARTICLE 7 – PROVISION OF ARTICLES

7.1 Printing tickets at home (e-tickets)

When the order process has been terminated and the order paid online, the Client will receive an e-mail from the Company inviting him to print the ticket, available via a link in the e-mail in PDF format, at home on an ordinary printer (ink-jet or laser) via an internet connection.

One PDF will be generated per ticket. Each ticket is STRICTLY personal (the identity of the bearer may be checked at the exhibition entrance) and is non- transferable.

It is specified that tickets are also available on the Websites in the Client's personal section.

Printing and validity of the e-ticket

In order to be valid, the ticket must be printed in portrait (vertical) setting, on a white A4 double-sided sheet without changing the print size. It is specified that no other medium (*electronic, PC display, laptop display, etc.*) will be accepted.

Tickets must be of high print quality. Any tickets that are partly printed, sullied, damaged or illegible will not be accepted and therefore deemed invalid. In the event of low print quality, the Client is responsible for reprinting his ticket. The Company accepts no responsibility for any anomalies that may arise when tickets are printed.

Print-at-home tickets include a specific barcode, which gives one person access to the event for as long as the ticket is valid. Ticket validity will be checked at the entrance to the event by means of barcode readers.

Any reproduction, duplication or forgery of tickets whatsoever or making tickets available for such purposes are prohibited.

Consequently, the Company may refuse entrance to the exhibition when several prints, reproductions, copies or imitations of a print-at-home ticket are in circulation and when access to the event has already been granted to the holder of a print, reproduction, copy or imitation of the relevant print-at-home badge.

The Company accepts no responsibility for any anomalies that may arise while ordering, processing an order or printing a print-at-home ticket.

In the event of loss, theft or illegal use of a print-at-home ticket, the Client will not be entitled to any duplicate

or certificate whatsoever but only to the Client's initial print-at- home ticket.

7.2 Collection of other Articles on site

With the exception of tickets, the Articles ordered are to be collected by the Client at the entrance to the exhibition, during exhibition opening hours for the public, subject to producing one of the tickets included in the order.

ARTICLE 8 - CANCELLATION - MODIFICATION OF AN ORDER - REFUND - USE

8.1 Any order placed online is firm, irrevocable and binding for the Client when the price has been paid in full.

Consequently, no refunds will be made, regardless of the reason (transport strikes, failure to attend the exhibition, etc.), particularly in the event of total or partial cancellation of the order.

Thus, and without this list being exhaustive, in case of illness (even in case of COVID-19 positivity), inability of the Client to access the show for any reason whatsoever (if the Client is COVID-19 contact, if the Client does not have a "health pass", in the event of disruptions of transport, strikes, etc.), the tickets will not be reimbursed and no indemnification will be paid by the Company.

Likewise, the Company will make no changes to the tickets ordered (name of bearer, title, company, etc.). The Client is therefore invited to carefully verify the data entered before placing an order.

8.2 No right of withdrawal

Distance selling of tickets via Websites will not give Clients any right to withdraw from their purchase. Professionals have no right of withdrawal. On the top of that, the right of withdrawal may not be exercised in respect of contracts for leisure activities to be provided on a specific date or during a specific period, in accordance with Article L 121-20-4 of the French Consumer Code.

Passes are not subject in any circumstances to a right of withdrawal. It is the same for publications.

8.3 Tickets may not be refunded, even in the events of loss or theft, nor returned or exchanged.

If the trade fair is postponed or cancelled by the Company, the cost of the ticket will not be reimbursed but the ticket will remain valid for the new dates of the fair or for the next session of Maison&Objet upon the following conditions: the Client must connect to the Sites to re-register with an individual promotion code communicated by the Company.

At all events, the payments made for coming to the trade fair (travel, hotel, etc.) shall remain exclusively incumbent on the Client.

The Customer assumes all the risks associated with the eventual non-performance of the show and in particular the exclusive charge of the costs (transport, hotel, etc.) that he will have incurred in anticipation of his coming to the show. **8.4 Reminder: tickets are not transferable**

Hawking (including dealing in badges and exhibition tickets) in public places is a criminal offence punishable by fine and imprisonment (Article 446-1 and subsequent articles of the French Penal Code).

8.5 If a cancellation or change of date or time of the exhibition for which the tickets were purchased is announced, the Client agrees that the Company may use the contact details entered when ordering online to inform the Client of the procedure to follow.

8.6 Given the current context of the health crisis and its uncertain evolution, the Client is informed and agrees that the Company must be able to adapt the show as circumstances dictate (notably programs, the opening and closing times of the fair, etc.)

8.7 In the event of modification, postponement, or cancellation of the fair irrespective of their circumstances or motivations, the Client may not claim any form of compensation from the Company.

ARTICLE 9 – EXTERNAL LINKS

The Websites may give access to the Company partners' websites via hyperlinks or by inclusion of partner website content in the Websites.

The Company will accept no responsibility for the content, legality and operation of such and may not be held liable for any type of use by users.

ARTICLE 10 – INTELLECTUAL PROPERTY

Any elements, texts, logos, images, sounds, software and icons contained in the Websites or reproduced on such Websites are protected by worldwide intellectual property law.

Any use of the Websites and their content for purposes other than private use is prohibited. Consequently, any modification, representation or reproduction of the Websites and their content, either totally or partially, are prohibited regardless of the medium or process used.

ARTICLE 11 – GOVERNING LAW - DISPUTES

SAFI AND HIS CLIENT RELATIONS ARE FULLY AND EXCLUSIVELY SUBJECT TO FRENCH LAW.

FOR ANY DISPUTE, THE TRIBUNAL DE COMMERCE DE PARIS (PARIS COMMERCIAL COURT) IS THE SOLE COMPETENT AUTHORITY.